



IntellaTriage and CommonSpirit Health at Home Deepen Partnership with Homecare Homebase Integration



IntellaTriage, the nation's leading provider of nurse-first hospice and home health triage solutions, has launched an innovative data integration with CommonSpirit Health at Home, one of the nation's largest nonprofit healthcare systems.

BRENTWOOD, Tenn. - May 30, 2024 - [PRLog](#) -- IntellaTriage, the nation's leading provider of nurse-first hospice and home health triage solutions, and CommonSpirit Health at Home (CSHaH), one of the nation's largest nonprofit healthcare systems, went live with a secure integration between Homecare Homebase and IntellaTriage's triage platform, IntellaHub. Partners since 2022, the companies recognized that a deeper integration of their systems could greatly enhance their shared mission of improving patient and caregiver experiences. Home health and hospice electronic medical records (EMR) often lack interoperability, hindering efficient information exchange and patient care in the field. By breaking down these silos, both companies anticipate improved workflows, eliminated redundancies, and enhanced experiences for patients and field nurses.

Since launching its partnership with IntellaTriage, CommonSpirit Health at Home has witnessed significant improvements in patient outcomes and staff retention, attributed to the partnership and other strategic initiatives. The two organizations have continued to deepen their partnership, with the integration between the two organizations primary record keeping systems as a natural next step to future collaboration.

In 2023, IntellaTriage officially launched IntellaHub, a proprietary triage platform with features such as advanced analytics and benchmarking, improved communication between field and triage teams, and best-in-class triage algorithms. The integration with Homecare Homebase marks a major milestone for IntellaHub on the path to ensuring a completely seamless experience between daytime and after-hours care for patients and their families.

Daniel Reese, CEO of IntellaTriage, expressed his enthusiasm about the partnership, stating, "We value our

partnership with CommonSpirit Health at Home and are proud to contribute to their innovative No More On-Call home health triage model, which has significantly improved patient outcomes and operational efficiency. Choosing them as our partner for this initial integration was an obvious decision." Reese also highlighted the company's long-term goals, including IntellaHub integration with other major EMRs across the industry, as part of IntellaTriage's commitment to technology-supported, patient-centric care.

Michael Brents, Chief Clinical Officer/ VP, Informatics at CommonSpirit Health at Home, spearheaded the project on the provider side and was a major proponent of moving it forward. "We are excited about the new technology IntellaTriage has implemented to enhance our security measures and support patient care. Our results since partnering with IntellaTriage have demonstrated improvements in patient care metrics and care team well-being. This integration with our electronic medical records will further streamline operations and enhance financial performance for CommonSpirit, leading to a direct positive impact on our nurses and patients."

About IntellaTriage

Founded in 2008, IntellaTriage is the nation's leading provider of after-hours nurse triage for hospice and home health providers, hospitals, physician groups, health plans, and specialty practices. Through customized protocols and cloud-based technology, IntellaTriage provides access to licensed, registered nurses 24 hours a day, seven days a week. As an integrated partner, IntellaTriage improves the patient experience while reducing nurse burnout and providing quality after-hours care. Learn more at intellatriage.com.

About CommonSpirit Health at Home

CommonSpirit Health at Home is a full-service health care organization that believes the best place for someone to get better, and faster, is in their own home. Providing quality home-based health care for over 40 years through specialized home care, home infusion, hospice care and supplemental staffing services CommonSpirit Health at Home offers unique services dedicated to meeting the total needs of its patients.

Located in Loveland, OH, CommonSpirit Health at Home's geographic footprint serves 14 states through the dedicated work of employees, volunteers, clinical and office staff; delivery quality and compassionate care and services across 84 U.S. locations.

CommonSpirit Health at Home is proud to be part of CommonSpirit Health, one of the nation's largest nonprofit health care systems. Dedicated to advancing health for all people, CommonSpirit Health was created in February 2019 through the combination of Catholic Health Initiatives and Dignity Health. CommonSpirit Health operates 140 hospitals and more than 1,000 care sites across 23 states. Learn more at commonspirithealthathome.org.

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