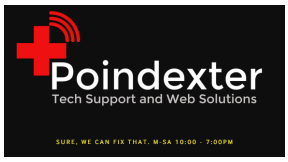

Computer Repair for Johns Hopkins

BALTIMORE - Oct. 13, 2015 - *PRLog* -- "Once upon a time, I was a student," recollects Lee Brandt, owner of Baltimore's new and innovative tech support service, Poindexter (http://www.poindextersolutions.com). "Like most students, I expected a lot from my computer equipment. Whew, did they take a beating. My MacBook Pro would get charged every day and be drained by end of day, requiring a new battery every year and a half. Let's not even talk about how many cups of coffee threatened my desktop computer's keyboard. The poor thing."

"As a student or faculty member, having a reliable computer isn't a luxury. It's literally mandatory," he continues. "Your computer needs to work exactly right every time or you risk not meeting a deadline or, worse, losing freshly saved data. When things go wrong - and they will - who can a student turn to for help that will get the job done quickly, competently, and inexpensively? Well, Poindexter," he chuckles.

Brandt argues that most university IT services are under staffed, under trained, and unusually expensive. Johns Hopkins University, he claims, is no exception. Trapping students in cost prohibitive plans or requiring that they purchase new equipment from the university itself to qualify for service is unacceptable.

“Johns Hopkins is a worldclass research school, but their IT and computer repair services are underwhelming at best. JHU students put in the time to make their school and themselves the best around; they deserve better tech support whenever they need it. Malware and liquid damage effect everyone, not just those who can pay to fix it.”

To remedy this, Brandt’s company pledges a steep discount for JHU students, staff, and faculty.

“When your computer breaks, gets infested with malware, or desperately needs an upgrade, most students can’t afford the standard technician’s hourly fees. Most folks nowadays don’t have a few hundred bucks tucked away to bail them out of a computer crisis. Poindexter will be different.”

And that difference is substantial. Under Brandt’s leadership, Poindexter has reinvented Baltimore’s computer repair industry, and Johns Hopkins promises to be no exception. Free consultations, free pickup and delivery, and fast, friendly service has cemented Poindexter as Baltimore’s best tech support provider and, soon enough, Johns Hopkins University's as well.

Poindexter is available every Monday through Saturday, from 10:00 a.m. to 7:00 p.m. They can be reached directly through their website, by phone (908-991-6373), or by email.

Contact
***@poindextersolutions.com
908-991-6373

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