

Berwick Travel Announces 2008 Pinnacle Award Winning Resorts

The agency's seven top resorts are awarded with the exclusive Pinnacle Award for outstanding service, staff, and amenities. Eleven additional "Best Of" awards also announced.

Feb. 19, 2009 - [PRLog](#) -- Berwick Travel today announced their Pinnacle Award winning all-inclusive resorts. The awards are based on feedback from returning clients, agency site inspections of the resorts, and the luxury features and amenities that each offers to its guests.

Based on client surveys over a 12 month period, seven all-inclusive resorts were chosen to receive the prestigious Pinnacle Award. Five of the winning resorts are from Cancun & the Riviera Maya, Mexico; one resort from Punta Cana, Dominican Republic; and one resort from Negril, Jamaica. All seven resorts have earned top ratings from tour operators in the industry, and all are considered five star or above.

In Mexico, the five winning resorts are Excellence Riviera Cancun, Excellence Playa Mujeres, Secrets Capri Riviera Cancun, Riu Palace Las Americas, and the Iberostar Grand Hotel Paraiso. Excellence Riviera Cancun (a repeat winner) is an adults-only, all-suite property featuring 24 hour room service, in-room minibars, gourmet a la carte dining with no reservations needed, and a winding lagoon-style pool. It also offers the exclusive Excellence Club section for upgraded amenities and services. Its sister property, the brand new Excellence Playa Mujeres, is located north of Cancun on a secluded stretch of white sand beach across from Isla Mujeres. Like Excellence Riviera Cancun, it is adults only, all-suite, with 24 hour room service, with very unique Rooftop Terrace suites featuring a hydrotub and lounge area. Secrets Capri Riviera Cancun (another repeat winner) is also adults-only, featuring 24 hour room service, in-room minibars, and a quiet, laid-back atmosphere reflecting its Italian-style architecture and smaller (under 300 rooms), more intimate size. Riu Palace Las Americas, located in Cancun's Hotel Zone, is the only family-friendly award winner in Mexico. Located in the heart of the Zona Hotelera, this all-suite resort features 24 hour all-inclusive service, wide variety of restaurants, and exchange privileges with the adjacent Riu Cancun. And finally, the brand new adults-only Iberostar Grand Hotel Paraiso is the crown jewel in Iberostar's Playa Paraiso complex, offering jacuzzi suites, 24 hour room service, butler waiter service at the pool and beach, and gourmet dining in four exclusive restaurants.

In Punta Cana, Dominican Republic, the lone winner and top-rated resort for the destination is Majestic Colonial Punta Cana. Located on one of the best beaches in the Dominican Republic, the Majestic Colonial is a family-friendly upscale all-inclusive resort with 24 hour room service, in-room minibars, and a top-rated lagoon-style pool, plus gourmet a la carte dining with no reservations needed at seven restaurants. Activities include a kids club for 3-14 year olds, a casino, and five nearby golf courses.

In Jamaica, the winner (repeat winner) is Couples Swept Away, an adults-only upscale resort located on Jamaica's famous Seven Mile Beach. Newly expanded in 2006, the new Verandah section features in-room minibars and televisions, a departure from the original section with its quiet & secluded atmosphere, plus the new Great House with swim-up bar and two new restaurants. Couples Swept Away has also been voted "Best Beach" by our clients.

“We are proud to be able to present these awards to our top resorts for 2008,” said Steve Umstead, Director of Marketing for Berwick Travel. “We have always received excellent reviews from clients returning from these properties, and we are confident in sending future guests to any of them. Each one offers a different experience, but all can be counted on to provide a top-of-the-line, luxurious, and enjoyable stay to the most discerning all-inclusive traveler.”

“Knowing that Berwick Travel’s discerning travelers voted Excellence Riviera Cancun and Excellence Playa Mujeres as Berwick Travel’s Top Rated Resorts and being awarded as well our Excellence Punta Cana Resort as Top Overall Selling Resort within the 2008 Pinnacle Awards is extremely gratifying for us,” said Ignacio Fernandez, Vice President of Sales and Marketing for the Excellence Group. “Travel companies like Berwick Travel are essential in providing customers with an outstanding level of service, and through these prestigious awards they let us know that we are fulfilling our mission to provide couples with matchless luxury escapes in Mexico and the Caribbean.”

"We are very honored to be again awarded the Pinnacle Award by Berwick Travel," said Matthew J. Mullen, Senior Director of Sales for AMResorts (parent company of Secrets, Dreams, and Sunscape Resorts.) "We strive to provide an 'Unlimited-Luxury' experience for all our guests, ensure high guest satisfaction and create a 'guest-for-life.' Our 'Welcome Home' philosophy at Secrets Resorts & Spas and Dreams Resorts & Spas strives to provide every indulgence imaginable and we are pleased that Berwick Travel has again singled out our resorts as exceptional."

Berwick Travel's 2008 Pinnacle Award Winners

- Excellence Riviera Cancun, Mexico - <http://www.berwicktravel.com/excellence-resorts/excellenc...>
- Excellence Playa Mujeres, Mexico - <http://www.berwicktravel.com/excellence-resorts/excellenc...>
- Secrets Capri Riviera Cancun, Mexico - http://www.berwicktravel.com/secrets_resorts/secrets_capr...
- Iberostar Grand Hotel Paraiso, Mexico - http://www.berwicktravel.com/iberostar_resorts/iberostar_grand_paraiso.html
- Riu Palace Las Americas, Mexico - http://www.berwicktravel.com/riu_resorts/riu_palace_las_americas.html
- Majestic Colonial Punta Cana, Dominican Republic - <http://www.berwicktravel.com/majestic-colonial/majestic-colonial.html>
- Couples Swept Away, Jamaica - http://www.berwicktravel.com/couples_resorts/couples_swept_away.html

About Berwick Travel

Berwick Travel (www.berwicktravel.com; www.berwickvacations.com) is a family owned and operated travel agency founded in July 2001, with the belief in giving Internet pricing and convenience with the service & knowledge one expects from a local travel agency.

Berwick Travel, unlike most agencies, focuses specifically on a small group of hand-picked all-inclusive resorts, so that each Travel Consultant can be experienced and knowledgeable in the resorts. Each Travel Consultant has undergone in-house training on products and services, as well as industry training from suppliers. In addition, each Travel Consultant has traveled to many of the properties for inspections and tours, along with meetings with on-site resort management staff.

Berwick Travel has achieved several industry awards:

- Travel Impressions' Best of the Best award for six straight years, including the prestigious Globe Award for the past five consecutive years.
- Apple Vacations' Golden Apple status for top-producing agencies, including Premier Level for the past three years.
- Couples Resorts' Platinum Level status for top-producing agencies.
- SuperClubs' Diamond Level status for top-producing agencies.

Berwick Travel has also qualified as AMResorts Master Agents, Disney College of Knowledge and

Earmarked Agency, Universal Parks & Resorts Specialists, and is an official Affiliated Agency of Cruise Lines International Association (CLIA).

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