Modern Telegraph Launches New Version of CORE Order Management Module for VoIP Providers

CORE order management module broadens service providers’ reach, enabling the delivery of online services to retail customers and business partners.

Aug. 31, 2007 - PRLog -- Modern Telegraph is making the deployment of local numbers (DIDs) and voice communication services for VoIP providers more open and user-friendly with the new version of CORE, a customizable online order management module. The module allows VoIP providers to instantly create an online provisioning presence for the deployment of local numbers (DIDs), toll free and termination services. The module is self-contained and ready to deploy. It also has the added flexibility of simple configuration and interoperability to meet various billing and provisioning requirements, meshing seamlessly with existing OSS platforms.

"With the upgrade to CORE, Modern Telegraph is expanding the ability of VoIP service providers to quickly bring their services to market in an easily managed, automated and scalable way. This tool effectively gives small and medium service providers the same front end as the market leaders” said Wesley Barnes, Principal of Modern Telegraph.

CORE is a customized order management solution that can be ported to providers’ web server and integrated with their online presence. CORE order management module broadens service providers’ reach, enabling the delivery of online services to retail customers and business partners through a secure, archiving and reporting system. Without customization CORE contains advanced management benefits typical of expensive custom developed solutions.

Curtis Jenkins, Director of Service Delivery, explains “there were many considerations that were included in the basic fabric of CORE, such as pro-rated charges at the time of purchase.” While this may sound simple, prepaid VoIP providers typically collect more money from online customers than should have been paid. Incorrect charges often result in additional processes and costs such as service credits from the billing system and customer satisfaction concerns. CORE solves this problem for providers by keeping the purchase amount accurate every step of the way.

A CORE demonstration interface is available at http://demo.moderntelegraph.com/?mt=yco. For more information or to schedule a demonstration of the CORE order management module, please contact Modern Telegraph. CORE is currently being deployed by several service providers.

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About Modern Telegraph
Modern Telegraphs represent a specialized group of service providers that deliver both traditional and VoIP solutions for origination, termination, provisioning and regulatory compliance. Founded in 2006, Modern Telegraph provides telecommunications services that include voice, data, network and business tools. Modern Telegraph is a privately held company headquartered in Atlanta, GA. For more information about Modern Telegraph and the retail service platform, please visit http://www.moderntelegraph.com.

Website: www.moderntelegraph.com

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