Training Synergy helps British Energy’s XP migration project

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Dec. 12, 2006 - PRLog -- Training solutions provider, Training Synergy, has provided training support to a Windows XP rollout throughout British Energy offices in the UK.

“We needed to provide security-cleared IT training specialists who had experience of tutoring users in Windows XP and Office 2003 to train some 6,000 users across seven ‘geographically dispersed’ sites throughout Britain on dates to suit the trainees,” explained Training Synergy’s David Field.

“We were able to meet all these challenges, via a team of ten trainers who provided not only the basic training but also ‘floorwalking’ support to mentor the users once they had received their basic training. They also conducted review meetings via telephone and local Training Synergy trainers provided just-in-time support as and when required.”

“Training Synergy quickly understood our requirements and always provided high calibre staff,” commented Mr M Askham, the project manager for British Energy. “The training and floorwalking support aspect of the project consistently received good feedback.”

“Nowadays, trainers are becoming consultants and mentors, working with learners to advise and guide them to help them become more productive in their daily roles,” said Daniel Hanlon, Training Synergy’s managing director.

“These changes in trainers’ roles have led to an increase in the value they can bring to an organisation,” he added. “This is one key area where our customers are experiencing and benefiting from the added value that Training Synergy’s trainers can bring.”

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Notes for Editors:

About Training Synergy
With over 300 training personnel working on projects across the UK at any one time and a turnover in excess of £10m, Training Synergy - part of the Synergy Group, formed in 1997 and now with an annual turnover of some £40m - is one of the UK’s largest training solutions providers. Training Synergy delivers some 40,000 training days a year and has 7,000 trainers on its database.

Training Synergy provides a range of training services to support all types and size of training programme, from initial consulting right through to project-managed implementation. It also provides logistics and logistical services to support clients’ ongoing training needs.

Its clients include IBM, EDS, Getronics, Unisys, Accenture and Atos.

Training Synergy was placed 15th in this year’s list of the ‘Top 50 IT training companies’, compiled by market analysts IT Skills Research.

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