

## More awards for the Holiday Extras Call Centre

By Michael Johnson

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The announcement was made at the Top Ranking Performers Conference in London, which brought together a host of market-leaders from a wide range of industries from around the world.

Peter Mooney, head of operations at HolidayExtras.com, was delighted to have picked up the award: "We are proud of this success and to receive the recognition of our peers. The awards covered the European, Middle East and African markets, and included stiff competition from some excellent entries across the region.

"It is a further endorsement of the positive efforts we put in for the customer, our team and the business. The fantastic results achieved in 2008 were only possible through the Call Centre's great efforts. This award is superb recognition for the team and their hard work."

The award represents further recognition for the company's acclaimed Call Centre. In 2008, it was named Best Contact Centre for Customer Service in the Entertainment, Travel and Leisure sector at the Top 50 Call Centre Awards.

HolidayExtras.com currently employs more than 100 travel consultants at its headquarters in Kent.

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Holiday Extras is the UK number one for pre-booked airport hotels and airport parking, taking bookings for over 5.4 million travellers each year.

Category	Travel, Business
Tags	holiday extras, call centre, awards, contactcenterworld, contact centres, contact center
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