

Ascentive Launches A Dedicated Customer Support Center For Its Customers

By Tim O'Malley

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Ascentive LLC (owners of FinallyFast.com) today announced the launch of a dedicated Customer Support Center

Ascentive LLC (owners of FinallyFast.com) today announced the launch of a dedicated Customer Support Center (<http://www.ascentive.com/support/index.php>) to provide customers with a one stop location for Product User Guides, Frequently Asked Questions, solutions to common problems, and a listing of common error messages. The Customer Support Center provides product support for the following Ascentive Software Applications: PC Speedscan Pro, ActiveSpeed, PC Scan & Sweep, Spyware Striker Pro, WINRocket, RAMRocket, Greenlight Guardian, BeAware Home Edition and BeAware Corporate Edition.

To match a rapid increase in demand for our products, due to the popularity of our website FinallyFast.com, and our PC Speedscan Pro application, Ascentive is committed to increase our support capabilities to enhance users' experience.

Customer Service Hours have recently been increased to include weekend Email and Live Chat Support from 8am-5pm EST on Saturdays and Sundays. Weekday Customer Support Hours have also been extended from 8am-7pm EST and include support by Phone, Email and Live Chat.

About Ascentive LLC

Ascentive's mission statement is to develop easy-to-use software for consumers and businesses for solving everyday PC problems, backed by top-notch customer support and service.

Founded in 1998, Ascentive LLC was the brainchild of Adam Schran and his brother Andrew. Armed with a degree in Computer Science, Adam's dream to develop and market software came to life with the launch of their first product, WebRocket. The rest is history. With a dozen products, Ascentive is a market leader in corporate and consumer software and has received accolades from media organizations like The Wall Street Journal, Newsweek, Forbes, Tech TV and NBC.

Ascentive products and services are used by hundreds of thousands of people and businesses, with registered customers in 55 countries.

Category	Software
Tags	ascentive, www ascentive com, ascentive com, ascentive software, finallyfast, finallyfast com
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