

Aress Software announced its Sun Certified Associate Partner relationship for the year 2009.

By Aress Software and Education Technologies Pvt Ltd

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Aress Software promoted, Techsupport.in enables its clients to focus primarily on their business by providing reliable, high quality end-user support to their customers, 24x7 remote server administration services and also software testing.

Aress Software announced its Sun Certified Associate Partner relationship for the year 2009. It is already a Microsoft Gold Certified Partner for the last 2 years and now has entered into the Sun partnership as well. Announcing this, their CEO Rahul Malhotra said

“For any organization, in the current times it is extremely important to look at all operational costs and reduce costs without inherently changing the way business is done or impacting the customers and employees. Technical support both internal (to employees) as well as external (to customers), although very important doesn't always directly impact sales. Maintaining a full fledged In-house tech support team involves spending thousands of dollars on salaries, office equipment, furniture and Internet bandwidth. Also getting In-House Support is a question of getting either expensive experienced personnel or getting inexperienced beginners who require lots of training to reach the professional standards expected by customers”

Aress Software promoted, Techsupport.in enables its clients to focus primarily on their business by providing reliable, high quality end-user support to their customers, 24x7 remote server administration services and also software testing to ensure high quality before going to market. We have invested in creating an extended support infrastructure and server administration service specifically for software companies and our product support team is a combination of domain and technology experts.

We are currently providing tech support and software testing facilities to a wide range of companies. From Web Hosting to SAAS companies to POS manufacturing companies and even Anti Spam resellers. Our experience with different companies allows us to bring a unique set of “Best Practices” to any companies' customer support systems.

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