

Winzero Virtual Consultant Expands the Mold of Traditional Software Support and Consulting Services

By Winzero Technologies

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Winzero Announces A New Spin On Software As A Service

Winzero Technologies, a leading developer of Microsoft Windows server migration software, today announced The Winzero Virtual Consultant, a service that provides access to a product consultant or specialist who can be engaged quickly and easily to assist with a wide variety of mission critical professional services and extend support tasks.

The virtual Consultant service is available using WebEx technology for remote desktop control - where the consultant can remotely see and act on the same screen using Winzero software products in real-time to efficiently perform domain migration, server migration projects or offer mission critical extended support. Whatever the need, the Virtual Consultant can walk the customer through it or just get the job done!

Winzero customers gain access to the expertise of our consultants, software and product specialists without the cost associated with an onsite consultant.

"Our customers asked us to expand the mold of 'one-size-fits-all' reactive support and Professional Services offerings, to help them meet the needs of increasingly diverse, global and mission-critical IT projects," said Akos Sandor, Winzero VP of Microsoft Solutions. "Winzero listened and acted. Winzero Virtual Consultant delivers important new features and capabilities that make it easier to get the right support or consulting package at the right time in the right way. Virtual Consultant is an important step forward in enabling our customers to tap into a service delivery capability that our customers needed."

Virtual Consultant offerings include:

Winzero Virtual Domain Migration

The Winzero Virtual Domain Migration includes both the Winzero software and a virtual consultant from start to finish for any domain migration, domain reconfiguration or domain consolidation project of one thousand user accounts or less.

This is service available anywhere in the world where access to the internet provides reasonable bandwidth and connectivity.

Winzero Virtual Server Migration

Virtual Server Migration is a professional service offering that provides server data migration between two servers. No software is required to be purchased. The Winzero Virtual Consultant will perform the task using our WebEx Service and the Winzero ServerMigrator software from start to finish.

Winzero Virtual Extended Support

Winzero Virtual Extended Support is a fast and secure on-demand service for mission critical project support for customers using Winzero software anywhere in the world.

The Virtual Consultant portfolio gives customers the flexibility to select the right Virtual Consultant package for their level of technical expertise and the needs of their organization.

"I believe this is a positive step for Winzero and its customers. The increasing costs of doing business

combined with a soft economy makes it more important than ever for IT to consider cost-effective solutions like Virtual Consultant," says JP Hann, Winzero Director of Marketing. "Our customers can reap benefits from increased IT resources, productivity, and lower project costs. At Winzero, we strive to drive down the costs and complexity of domain or server migration IT services, so that businesses can be more productive."

Winzero Virtual Consultant is available immediately to corporate and small to medium-size enterprises and public organizations with flexible options.

For more information, visit www.winzero.ca/VirtualConsultant.htm

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About Winzero

Winzero Technologies is a leading provider of Microsoft Windows management software worldwide enabling customers to centralize and reduce repetitive administration, migration and ongoing day to day Windows management while benefitting from reduced risk and improved operational efficiencies.

Category	Software, Computers, Technology
Tags	virtual consultant, server migration, domain migration, file server migration, windows software, virtual, migration
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